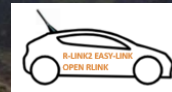


Renault Group



Plugⁿ Connect SRV

COMMUNICATION KIT (Trgovska mreža)



V2.8 FEB 2025
DIR-AS / ASE



01

Plug'nConnect posodobitev multimedijskih sistemov v vozilih



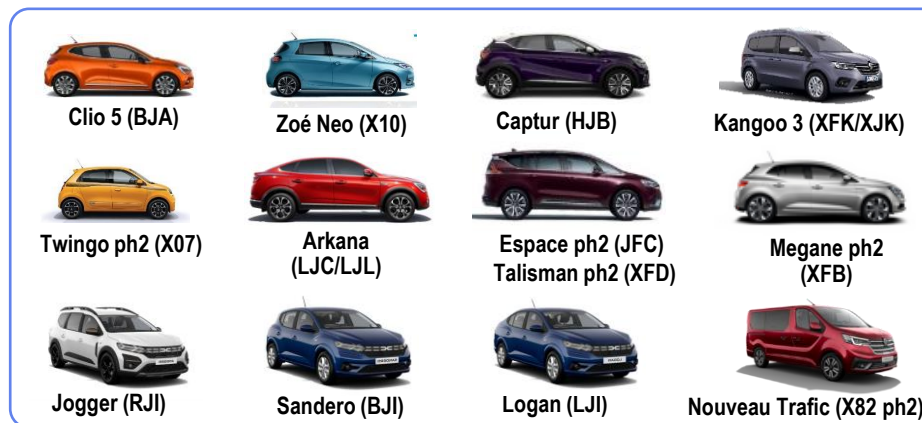
Plug'nConnect posodobitev multimedijских sistemov v vozilih

Plug'nConnect SRV

R-LINK2



EASY LINK



OPEN RLINK

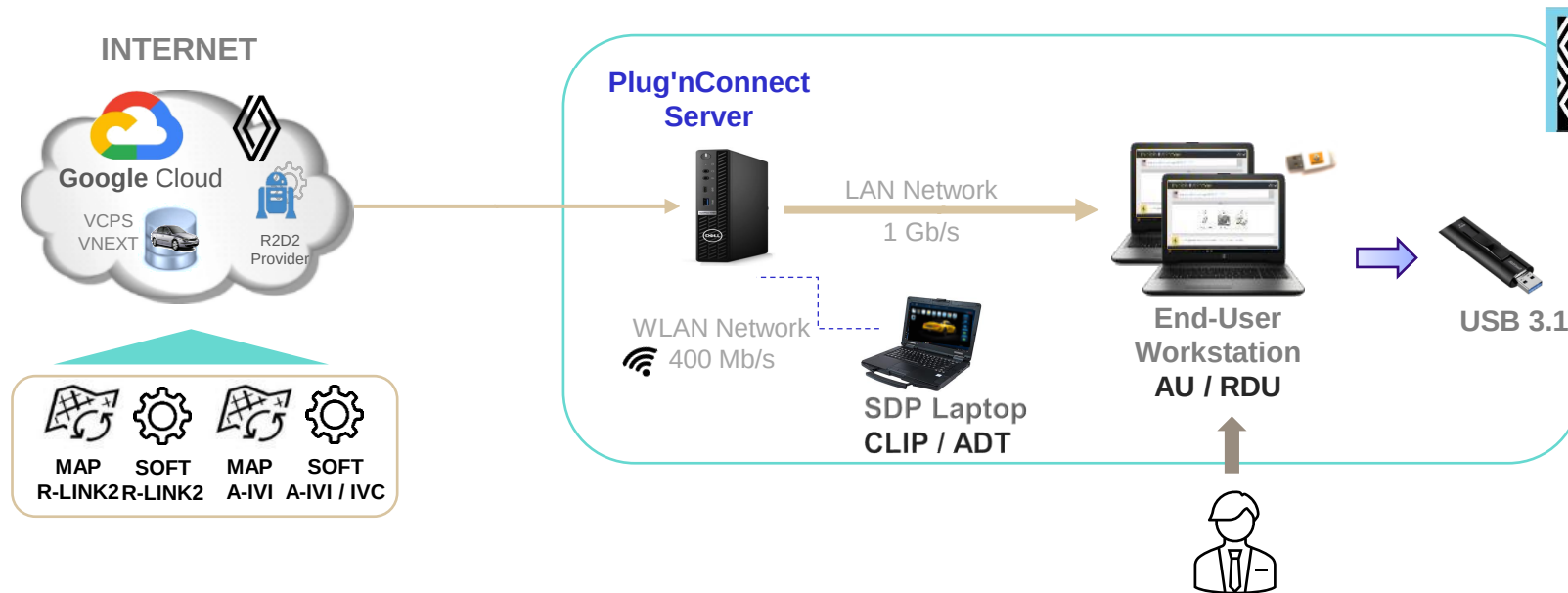


Plug'nConnect SRV



Kako Plug'nConnect deluje ?

- Plug'nConnect **avtomatsko prenese** nove podatke preko noči
- **Alliance Update (AU)** in **R-LINK2 Dealer Update (RDU)** aplikaciji nameščeni na Clip napravah trgovcev, omogočajo preverjanje primernosti novih posodobitev
- Če je vozilo primerno za posodobitev, bo RDU/RU prenesel podatke iz Plug'nConnect preko lokalnega ethernet omrežja





02

PLUG'N CONNECT SRV

PAKET
IT ARHITEKTURA
LASTNOSTI
PREDPOGOJI



Plug'n Connect SRV : Namestitev

1. Trgovec prejme :



Začetniški
priročnik



Plug'nConnect SRV



Napajalni kabel

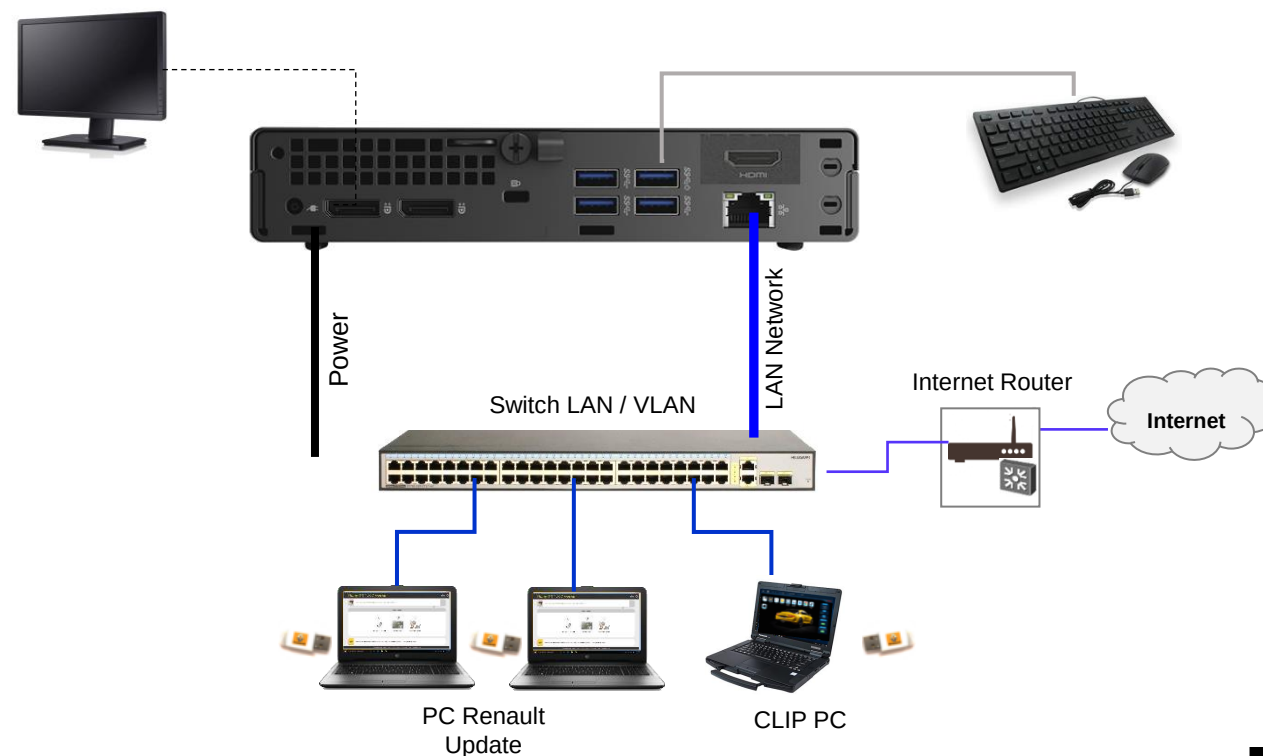


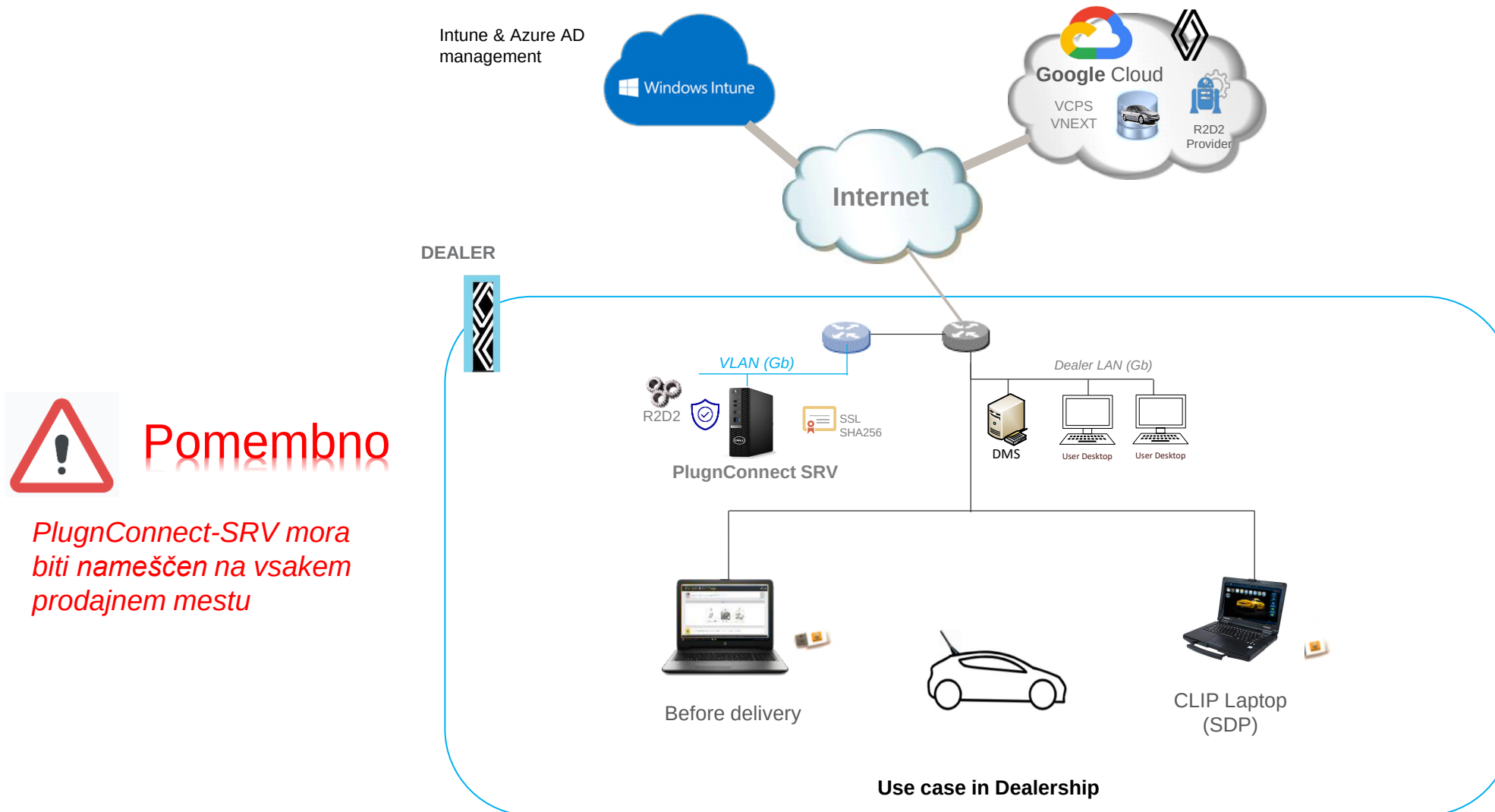
Omrežni kabel

2. Trgovec mora povezati :

- Napajalni kabel
- Omrežni kabel
- Tipkovnico in
- HDMI/Display-Port monitor za namestitev
(ni vključen)

*IT skrbnik pri trgovcu mora nastaviti
IP naslov (če je naslov statičen)*

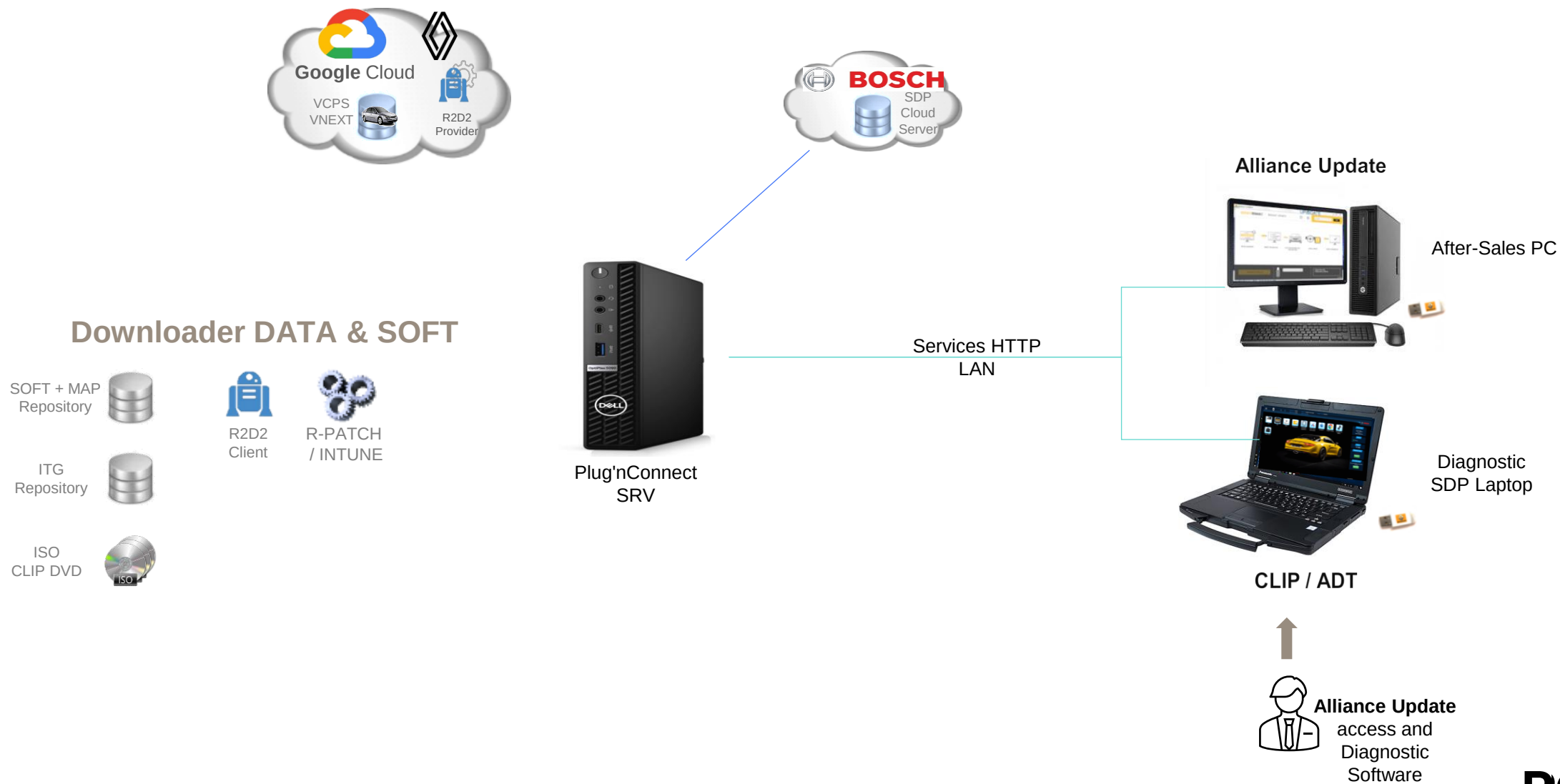




Pomembno

PlugnConnect-SRV mora biti nameščen na vsakem prodajnem mestu

Plug'n Connect Server : LASTNOSTI



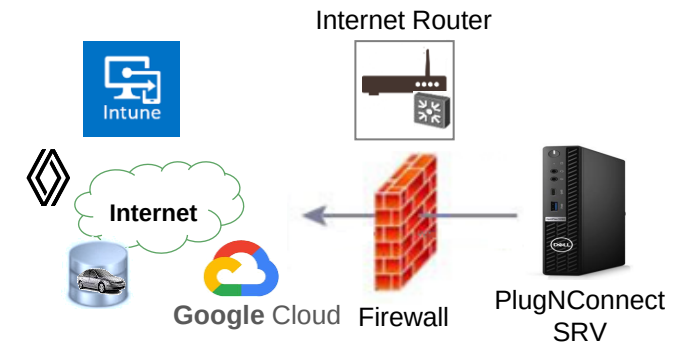
Plug'n Connect SRV : TEHNIČNI PREDPOGOJI

1. Internet output Stream for Business to be allowed in port 443:

*.renault.com, *.renault-nissan.com, *.vectury.com, *.windows.net
storage.googleapis.com, checkip.amazonaws.com, blob.core.windows.net
www.renaultgroup.com

Internet output Stream for management to be allowed in port 443 :

login.microsoftonline.com	login.live.com
*.officeconfig.msocdn.com	config.office.com
graph.windows.net	enterpriseregistration.windows.net
*.manage.microsoft.com	*.azureedge.net
*.do.dsp.mp.microsoft.com	*.dl.delivery.mp.microsoft.com
*.emdl.ws.microsoft.com	*.notify.windows.com
*.wns.windows.com	*.notify.live.net
*.teamviewer.com	slscr.update.microsoft.com
time.windows.com	go.microsoft.com
config.edge.skype.com	*.windowsupdate.com
*.update.microsoft.com	



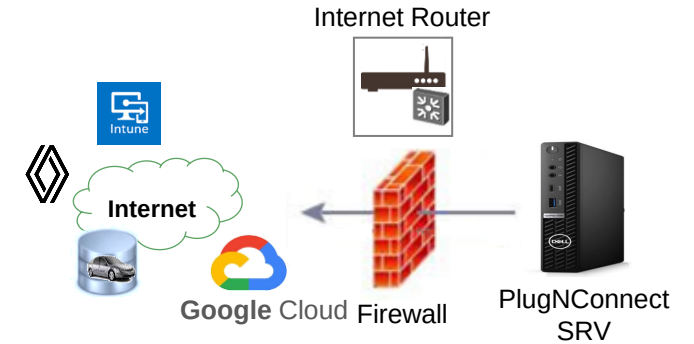
Important recommendation :

No SSL/TLS Interception
or
SSL/TLS Bridging
or
No SSL Forward Proxy.

Plug'n Connect SRV : TEHNIČNI PREDPOGOJI

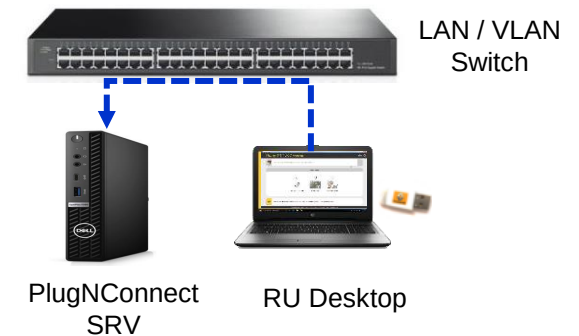
2. Internet Output Stream za sinhronizacijo :

NTP : UDP port 123



3. LAN Stream, ki je dovoljen med RDU/AU Desktop in Plug'nConnect SRV :

TCP port 8080



Plug'n Connect SRV : Renault.net rights to use Alliance Update

Vectury

Tout le périmètre

90380512

Recherche de personne : pour "90380512" dans "Tout le périmètre" 17 personne(s) trouvée(s)

Anantharaj RAJEGOWDA (ji41464)

Administration d'une personne

Anantharaj RAJEGOWDA (ji41464)
identificateurs:
Type:
Etat:
Domaine:
Entité:

PersonId_ji41464
PESXX
Activé
RNET IMPORTATEURS (WW)
MITSUBISHI NETHERLANDS (90380512)

Mise à jour d'un mot de passe
Désactivation d'une personne
Droits utilisateur
Mettre à jour la personne
Préférences
Suppression d'une personne
Recherche de jumeaux
Recherche de token(s)
Périmètre d'administration

Compte mobile
Etat:
Prénom:
Nom:
Date de naissance:
Travail pour:
Mel:
Marque(s):
Fonction(s) :

Inactif
Message:
Compte mobile non activé
Anantharaj
Rajegowda
a.rajegowda@mitsubishi-motors-euro.com
MITSUBISHI
MITSUBISHI STAFF [main/MITSUBISHI]
MITSUBISHI STAFF [sec/MITSUBISHI]
NETHERLANDS (NL/528)
English (en/020)
OK s/n: 154D3 : Sat Oct 11 09:17:07 CEST 2025

ALLIANCE UPDATE (Admin/User)
CLIP Re-programming (NRE)
Immobiliser Code

ALLIANCE UPD@TE

ALLIANCE UPD@TE

CHOISISSEZ LA MAJ

INSEREZ LA CLE USB

ALLEZ A LA VOITURE ET BRANCHEZ LA CLE USB

INSTALLEZ LA MAJ

CONFIRMEZ LA MAJ

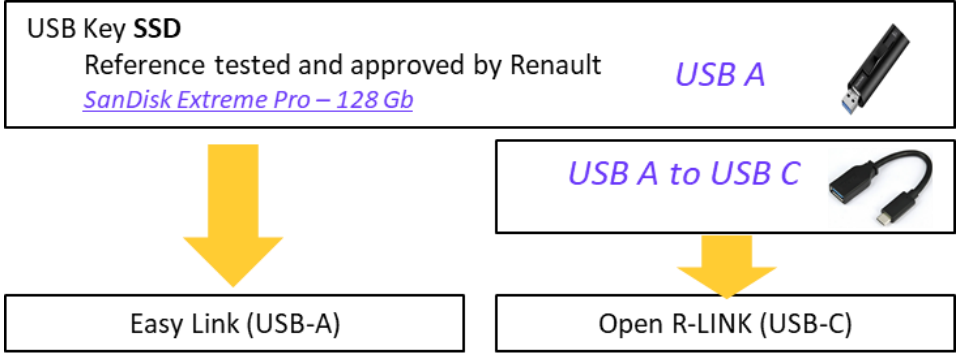
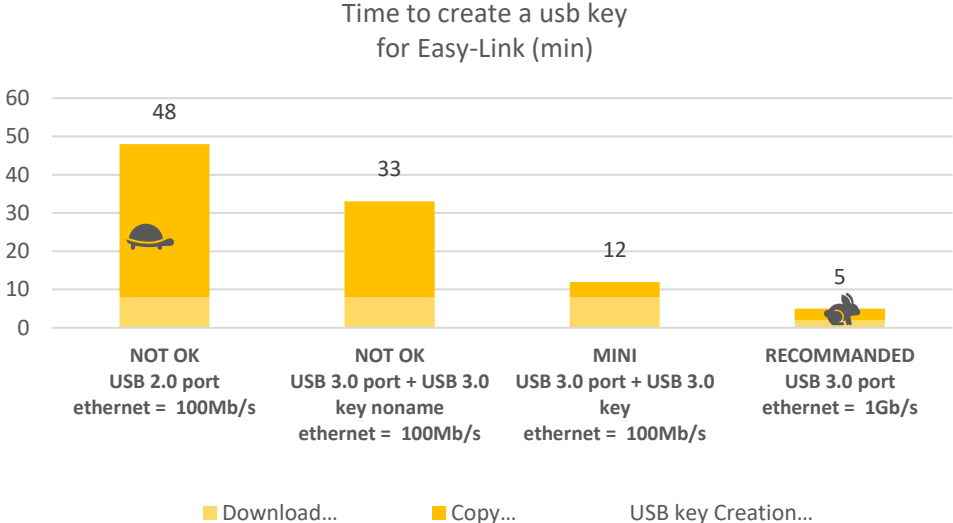
TELECHARGER VERS LA CLE USB

> Sélectionner un VIN.
> Sélectionner une cle USB.

Each user must be subscribed ALLIANCE UPDATE (Admin/User) to use the Alliance Update Apps

Upoštevati je treba predpogoje za zagotovitev ustrezne uporabe orodja in časa delovanja

	RECOMMENDED
Internet connexion	20 Mb/s
Ethernet switch LAN	1 Gb/s
Wi-Fi accepted if no ethernet available	400 Mb/s (802.11 ax)
Operating System	Win 10 / 11 (64 bit)
RAM	8 GB
Free Hard-Disk Memory	100 Gb
USB port	3.0
USB key (high quality)	3.1 high speed
USB Key Size	min 128 Gb
USB Key Format	FAT 32

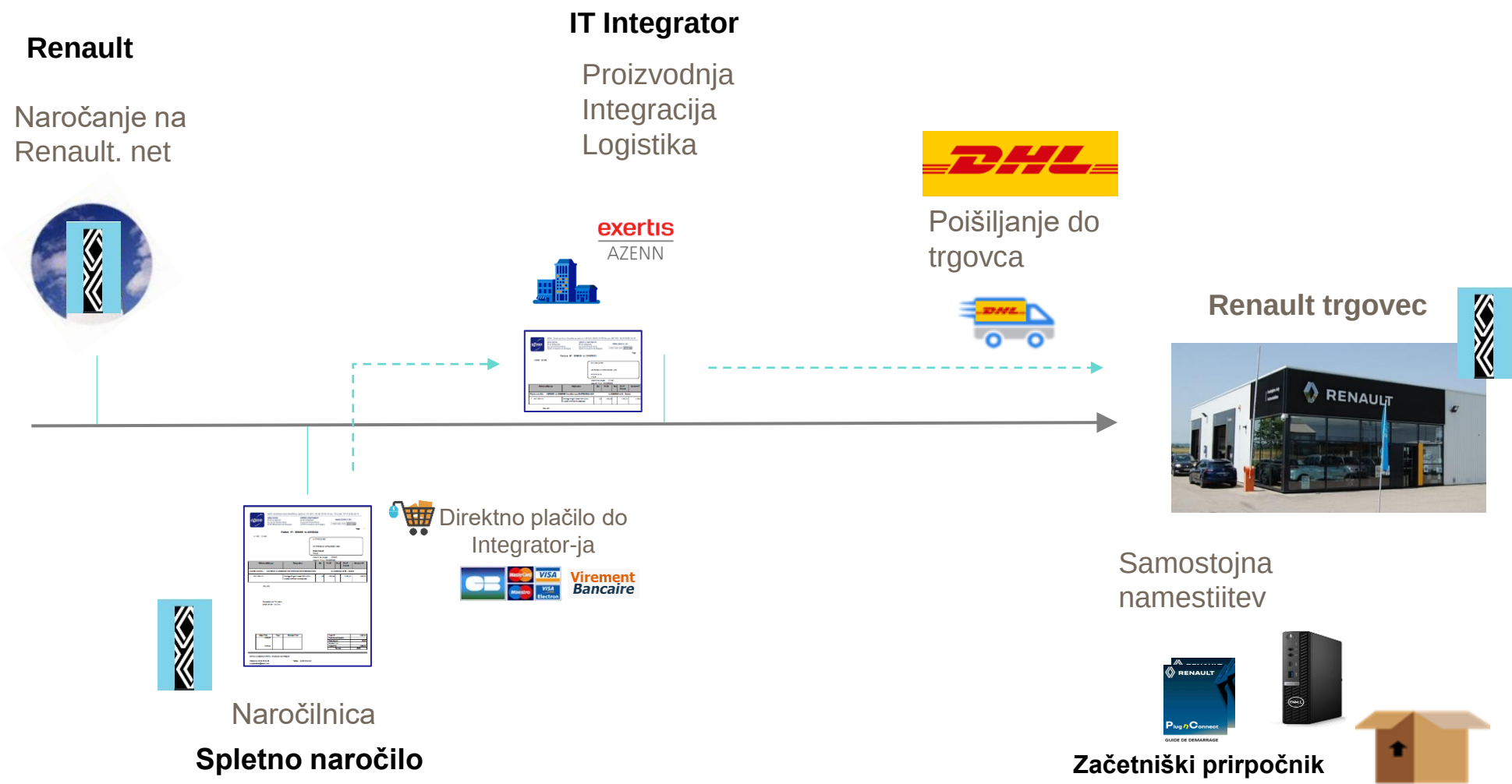


04

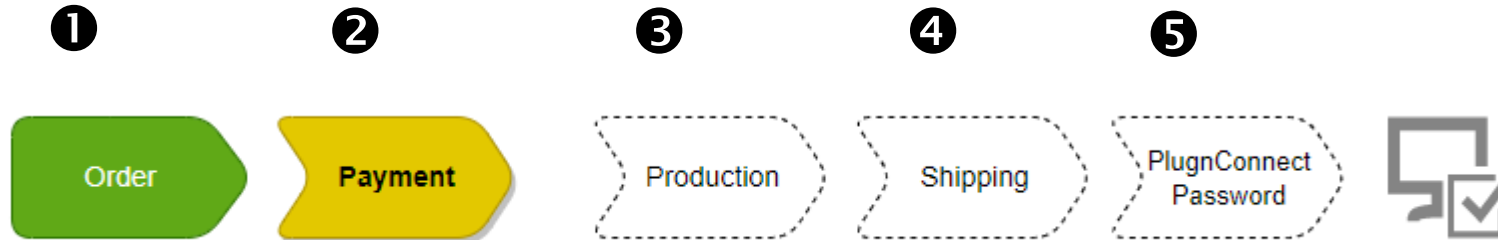
PLUG'N CONNECT **SRV**

DISTRIBUCIJA in SHEMA OBRAČUNAVANJA





Koraki naročanja(PlugNConnect SRV)



Plug'nConnect SRV naročilo se izvede preko spletna na namenski strani Renault.net
Proces zahteva 5 korakov:

1. Trgovec dopolni in potrdi podatke o svojem prednaročilu;
2. Trgovec plača neposredno na spletu
3. IT integrator začne s proizvodnjo in prilagajanjem Plug'nConnect SRV
4. IT integrator pošlje paket, ki ga je treba prejeti s podpisom dostavni službi
5. Trgovec prejme geslo za prvo prijavo PlugNConnect SRV

Faktúru posíela dodávateľ po odoslání PlugNConnect

*Trgovcu bo od naslednjega meseca zaračunana licenca PlugNConnect SRV
(License package PlugNconnect SRV by Solido 5€ / mesec)*

How to Ordering Plugnconnect ?

<https://mdx.dcs.renault.com/RenaultPlugnconnect.html>

Plug'nConnect SRV

MULTIMEDIA TOOLS

Plug'nConnect is useful to update the multimedia systems on Renault, Dacia, Alpine cars (A-IVI Soft and Map).

Plug'nConnect SRV - Communication Kit

- Click here

Plug'nConnect SRV - Order

- To order your Plug'nConnect SRV, please fill the order form by clicking here

SOFTWARE to INSTALL on RENAULT.NET Workstation

R-LINK2 DEALER UPDATE

Windows 10 & 11 recommended

Click here to download

ALLIANCE UPDATE

Windows 10 & 11 recommended

Click here to download

Click here for User guide

Cliquez ici pour la version française



Select your language

Plug'nConnect SRV

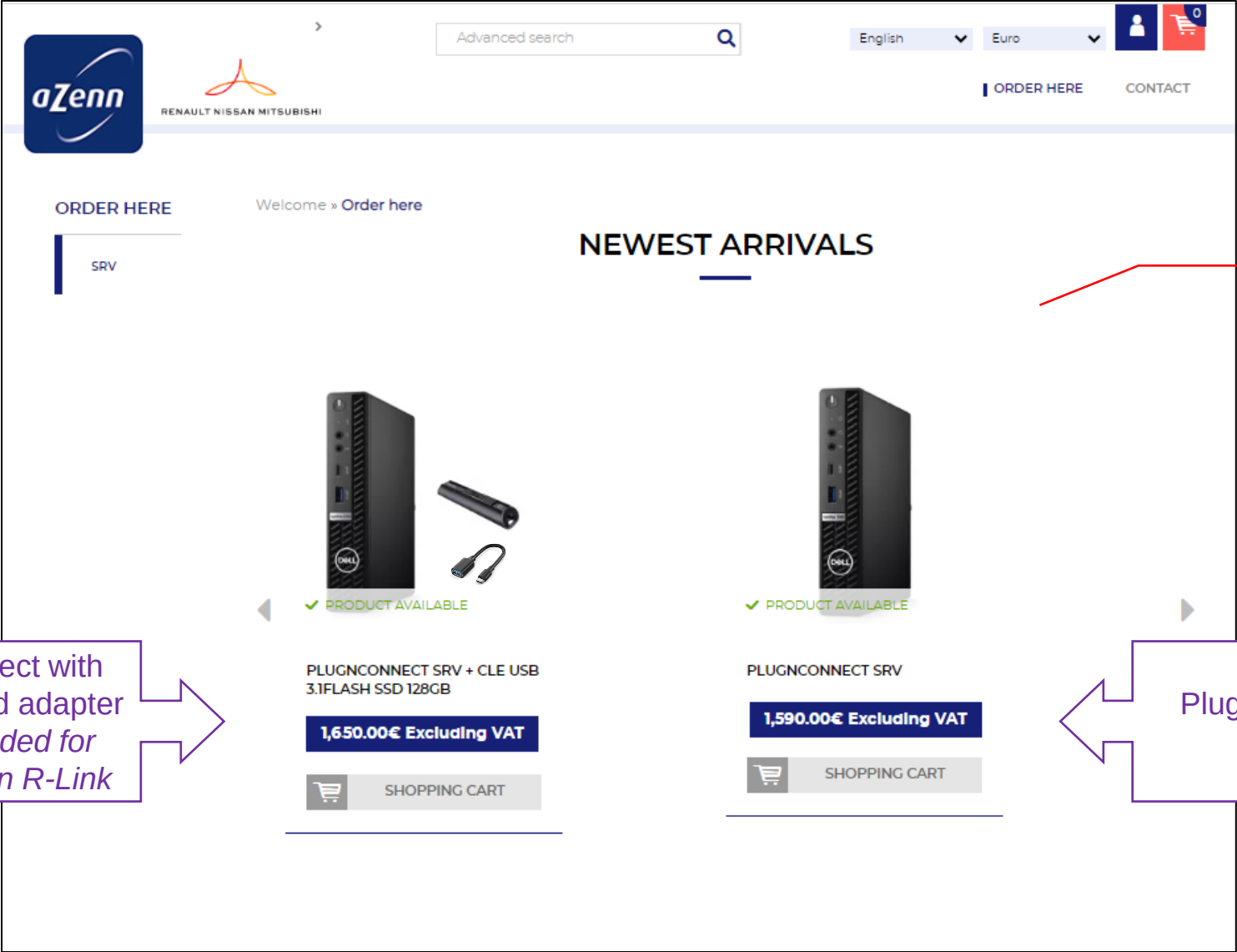
On-board

Click Here

3

4

How to Ordering Plugnconnect ?

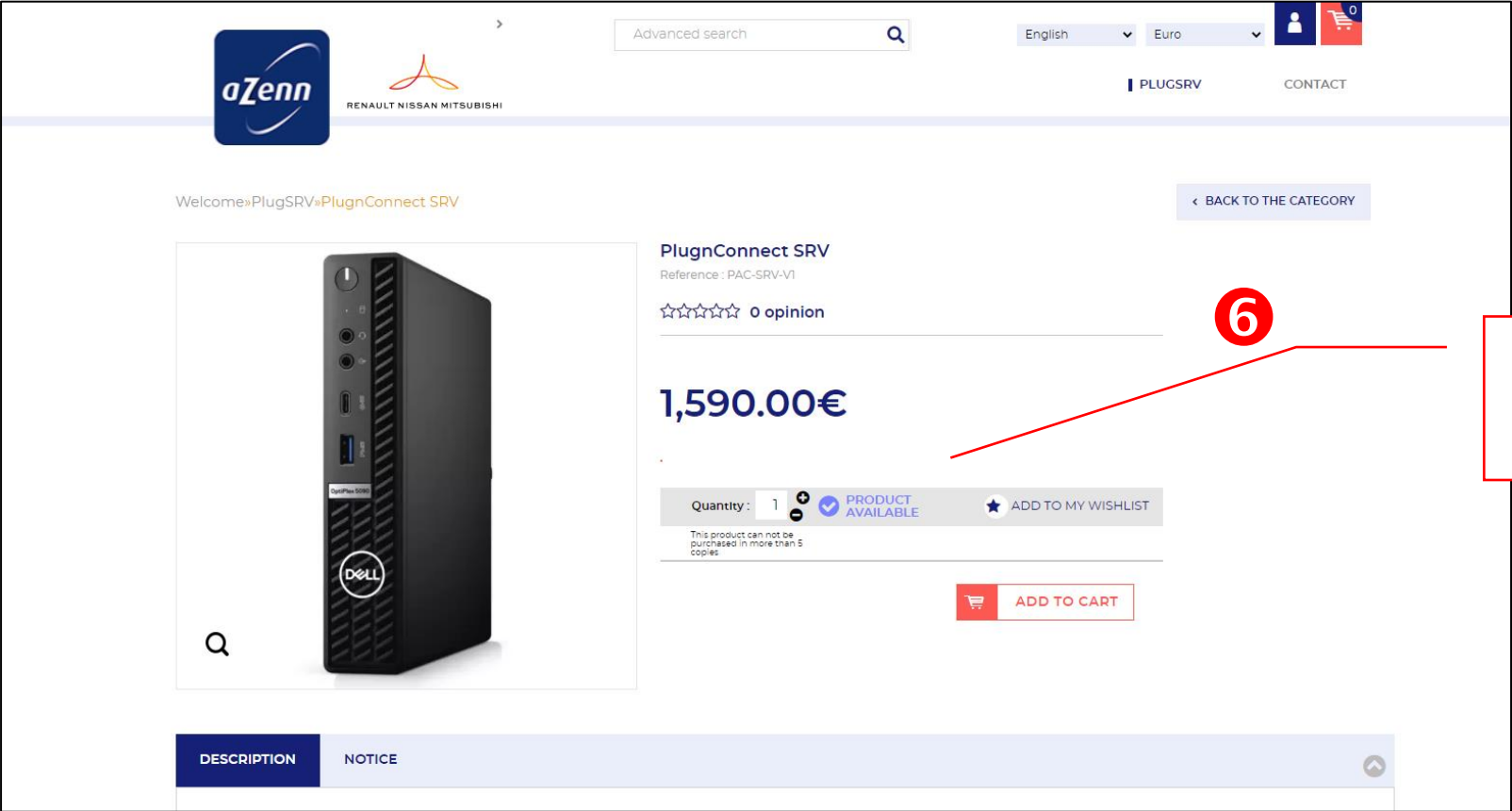


PlugnConnect with
USB Key and adapter
recommended for
update Open R-Link

5
Select the desired
product

PlugnConnect
only

How to Ordering Plugnconnect ?



Select the quantity to order
(max 5 per Dealership)
and add to cart

How to Ordering Plugnconnect ?

azenn RENAULT NISSAN MITSUBISHI

Advanced search English Euro ORDER HERE CONTACT

OPEN AN ACCOUNT NOW

Please fill in all the fields.

YOUR CONTACT DETAILS

Company: *
VAT Number: *
if you are a company
Gender: ☒ Mister ☐ Miss/Mrs
First name: *
Last name: *
Phone number: *
For better control, we recommend that you indicate your mobile phone number.
Fax number: *
Address line 1: *
Address line 2: *
Zip code / Post Code: *
City: *
Country: France métropolitaine *
Province/State/Region: *
Brand / Retail: RENAULT (Concession - Dealer - Importer) *

☐ Sign me up for Azenn-plugsrv.fr newsletter

YOUR ACCOUNT

E-mail address: *
Password: *
5 (characters min.)
Password confirmation: *

* Required information

→ VALIDATE

Create your account :

Fill in the company
information
with VAT number for European
Dealership

Enter RENAULT Brand and network

Create your access :

Provide your email , a
password and confirms

How to Ordering Plugnconnect ?

Recherche avancée

Français Euro

COMMANDER ICI CONTACT

1 2 3 4 5

IDENTIFICATION PANIER LIVRAISON ET PAIEMENT VALIDATION CONFIRMATION

Billing Address

RENAULT Technoservice
Pierre HENRY
1 Avenue du Golf
78280 GUYANCOURT
France métropolitaine
+3376830000
VAT Number : FR66780129987

Delivery Address

RENAULT TechnoService
Laurent MARTIN
21-22 Rue Yves Kermen
92100 BOULOGNE-BILLANCOURT
France métropolitaine
+330176830001

Choix de la méthode de livraison

Livraison classique	
Chez vous entre le 14/10/2022 et le 15/10/2022	5.00€

9

Check Billing and Delivery
adress :
if correct, click on confirm my
order
if not correct, click Modify

How to Ordering Plugnconnect ?

Advanced search

English Euro

ORDER HERE CONTACT

aZenn RENAULT NISSAN MITSUBISHI

DHL delivery

At home between 14/10/2022 and 18/10/2022

80.16€

Choice of payment method

 Credit Card

 Bank Transfer

Add specific comment about your delivery

☒ Yes I have read and accepted the Terms and Conditions

→ FINALISE MY ORDER

Payment method:
only Credit Card
⇒ CB, VISA, Mastercard

Finalize your order:
check the acceptance of
the conditions of sale

How to Ordering Plugnconnect ?

Choice of delivery method

DHL delivery

At home between 14/10/2022 and 18/10/2022

80.16€

payment method

11

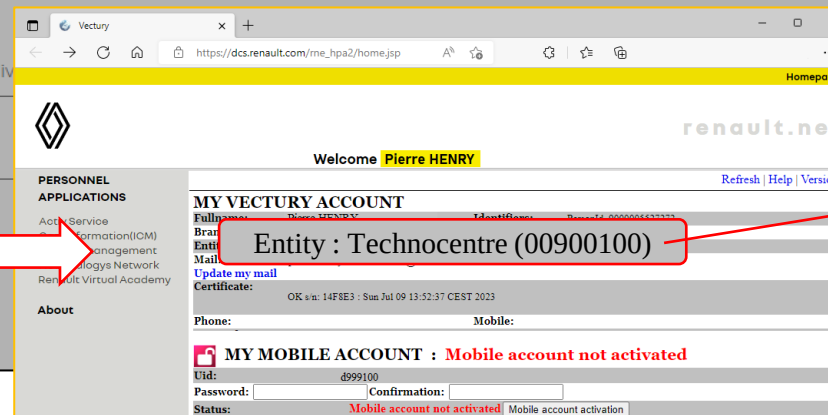
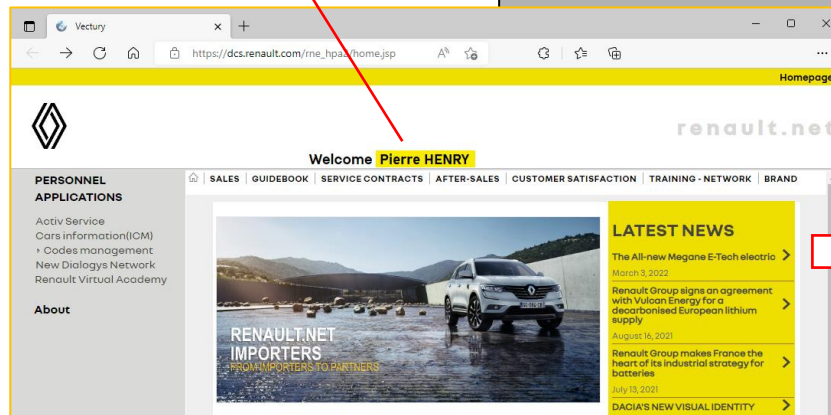
Please enter your RENAULT/ALLIANCE Entity Code

RENAULT/ALLIANCE number

OK

Provide your Renault Entity Code :
(format : xxxxxxxx)

How to find your Renault Entity Code :
click on : <https://dcs.renault.com>
and click on your name



example :
Renault Entity Code :
00900100

How to Ordering Plugnconnect ?

Recherche avancée

Français Euro

COMMANDER ICI CONTACT

1 2 3 4 5

IDENTIFICATION PANIER LIVRAISON ET PAIEMENT VALIDATION CONFIRMATION

Récapitulatif de votre commande

Billing Address

RENAULT TechnoService
Pierre HENRY
1 Avenue du Golf
78280 GUYANCOURT
France métropolitaine
+3376830000
VAT Number : FR66780129987

Delivery Address

RENAULT TechnoService
Laurent MARTIN
21-22 Rue Yves Kermen
92100 BOULOGNE-BILLANCOURT
France métropolitaine
+330176830001

Product(s)	Price per unit	Quantity	Total	VAT INCLUDED	Taxes (VAT)
PlugnConnect SRV PAC-SRV-V1	1,590.00€	1	1,590.00€		
Livraison classique	5.00€	1	5.00€		

Subtotal : 1,595.00€

TVA 20.00 % :

Total tax incl : 1,595.00€

Numéro IBAN : FR76-3000-4025-1100-0114-7220-868
Identification Bancaire BIC_SWIFT : BNPAFRPPXXX
Titulaire du compte : AZENN
Nom et domiciliation de la Banque : IDF EST (02511)

→ VALIDER MA COMMANDE
AVEC OBLIGATION DE PAIEMENT

12

Check Billing and Delivery address :

*if ok click on confirm my order
if not ok click on contact and Go to my account*

Check your order :

*if correct, click on confirm my order
if not correct, return to cart and change your order*

How to Ordering Plugnconnect ?

If payment by credit card

13

Veuillez saisir votre numéro de carte:



12 22 ...

HENRY PIERRE

Transaction sécurisée par 

Payer

certification PCI DSS  

◀ Annuler et revenir sur le site

Le paiement sera effectué avec la marque Cartes Bancaires. Pour changer la marque de la carte, changez le logo en haut.

Fill in your credit card information
Confirmation may be requested by your bank

Steps of the Ordering Process



RENAULT NISSAN MITSUBISHI

Français

Euro

[COMMANDER ICI](#)[CONTACT](#)

1

2

3

4

5

IDENTIFICATION

PANIER

LIVRAISON ET PAIEMENT

VALIDATION

CONFIRMATION

Votre commande a bien été enregistrée !

Nous vous remercions de votre confiance. Nous vous tiendrons informés par email du traitement de votre commande.

← RETOUR

PAIEMENT
100% SÉCURISÉ

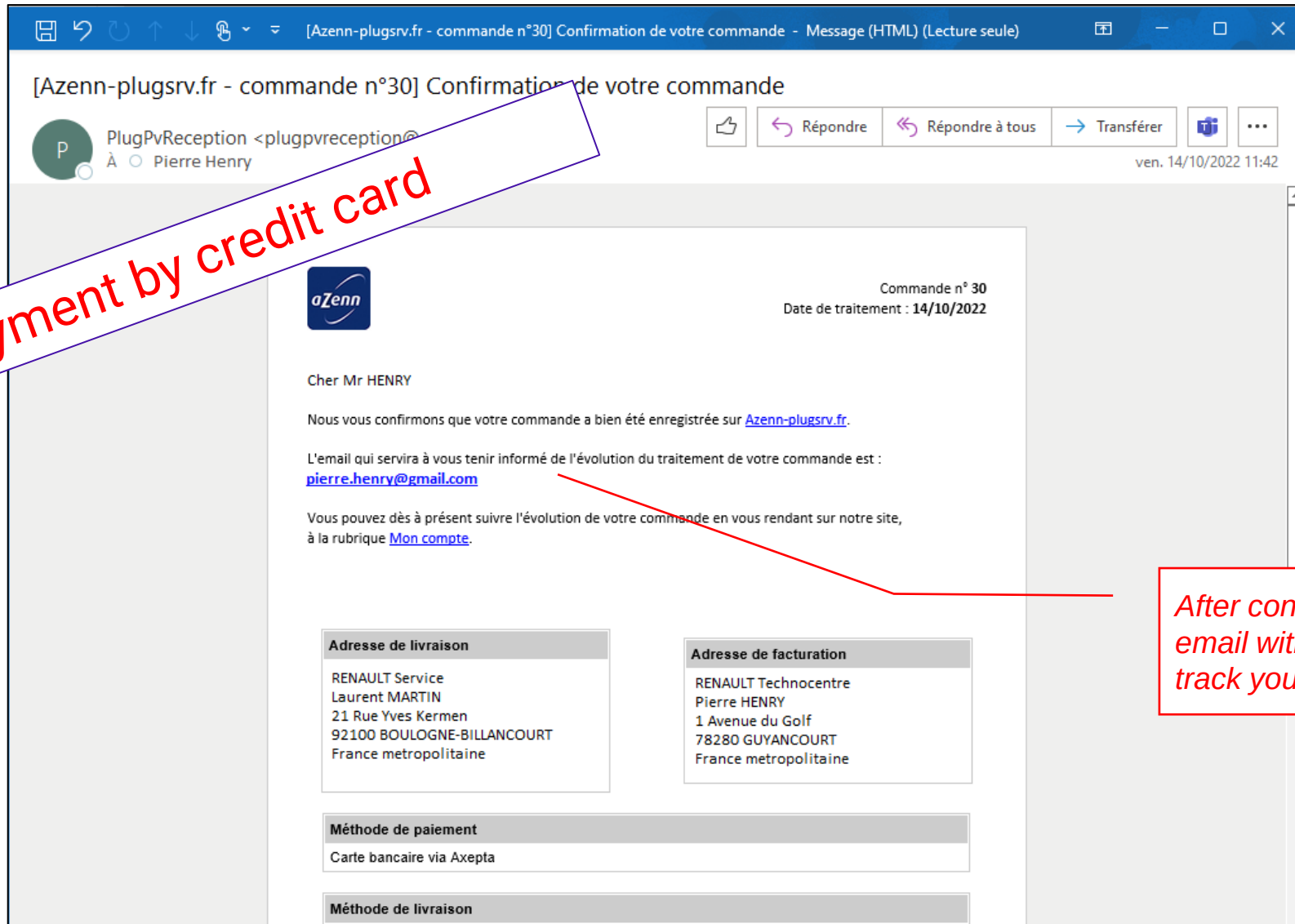
UNE QUESTION ?

RECOMMANDER
CE SITE À UN AMI

14

This screen shows the result of your order

How to Ordering Plugnconnect ?



How to Ordering Plugnconnect ?

[Azenn-plugsrv.fr - commande n°30] Confirmation de votre commande - Message (HTML) (Lecture seule)

[Azenn-plugsrv.fr - commande n°30] Confirmation de votre commande

PlugPvReception <plugpvreception@azenn.com>
À Pierre Henry

ven. 14/10/2022 11:42

Commande n° 30
Date de traitement : 14/10/2022

Cher Mr HENRY

Nous vous confirmons que votre commande a bien été enregistrée sur Azenn-plugsrv.fr.

L'email qui servira à vous tenir informé de l'évolution du traitement de votre commande est : pierre.henry@gmail.com

Vous pouvez dès à présent suivre l'évolution de votre commande en vous rendant sur notre site, à la rubrique [Mon compte](#).

Adresse de livraison

RENAULT Service
Laurent MARTIN
21 Rue Yves Kermen
92100 BOULOGNE-BILLANCOURT
France metropolitaine

Adresse de facturation

RENAULT Technocentre
Pierre HENRY
1 Avenue du Golf
78280 GUYANCOURT
France metropolitaine

Méthode de paiement

Paielement par virement bancaire

Numéro IBAN : FR76-3000-4025-1100-0114-7220-868
Identification Bancaire BIC_SWIFT : BNPAFRPPXXX
Titulaire du compte : AZENN
Nom et domiciliation de la Banque : IDF EST (02511)

If payment by Bank Transfer

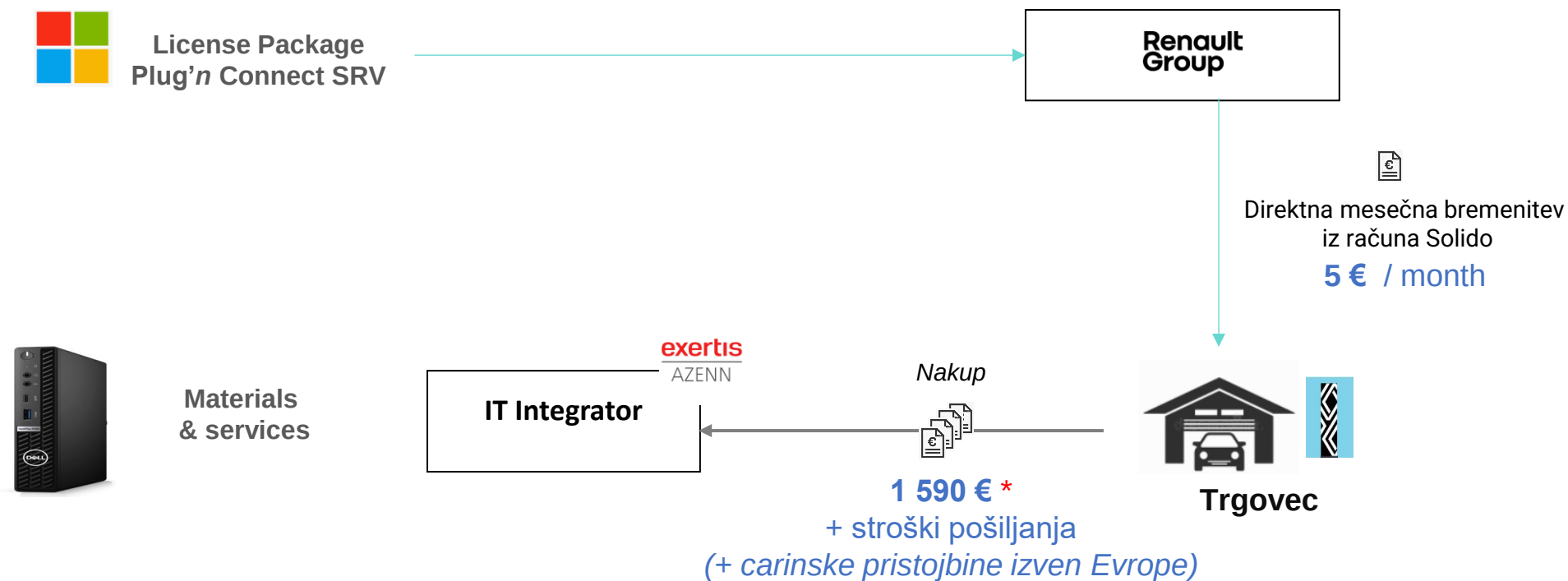
15

After confirmation, you will receive an email with information and links to track your order.



You need to make the bank transfer to start production of your PlugnConnect

Plug'nConnect SRV : Shema obračunavanja



* Cost for PAC_SRV_V1 as of 16/05/2022

Plug'nConnect Server : Offer Details

	Hardware and Services	License
Selling price	1 590 € *	4 € / month
Hardware	1 Dell MFF custom with Win 10 Enterprise + 1 USB Keyboard and Mouse	Microsoft Intune & Plug'nConnect
Engineering Management Security	BIOS / Windows / Linux / Security Policy Virtual Machine / Apps Deployment User account without privilege Remote station blocking	
Services	Integration / Enrolment Logistics / Spare (3 %) DHL prepaid Warranty extension 4 Years	
Helpdesk – Aftersales	System Support on business hours	
Warranty - Support	OEM : DELL Pro-Support Flex Duration : 48 months	
Accessories (<u>optional</u>)	High speed USB-key + USB adapter	



* Cost for PAC_SRV_V1 effective 16/05/2022

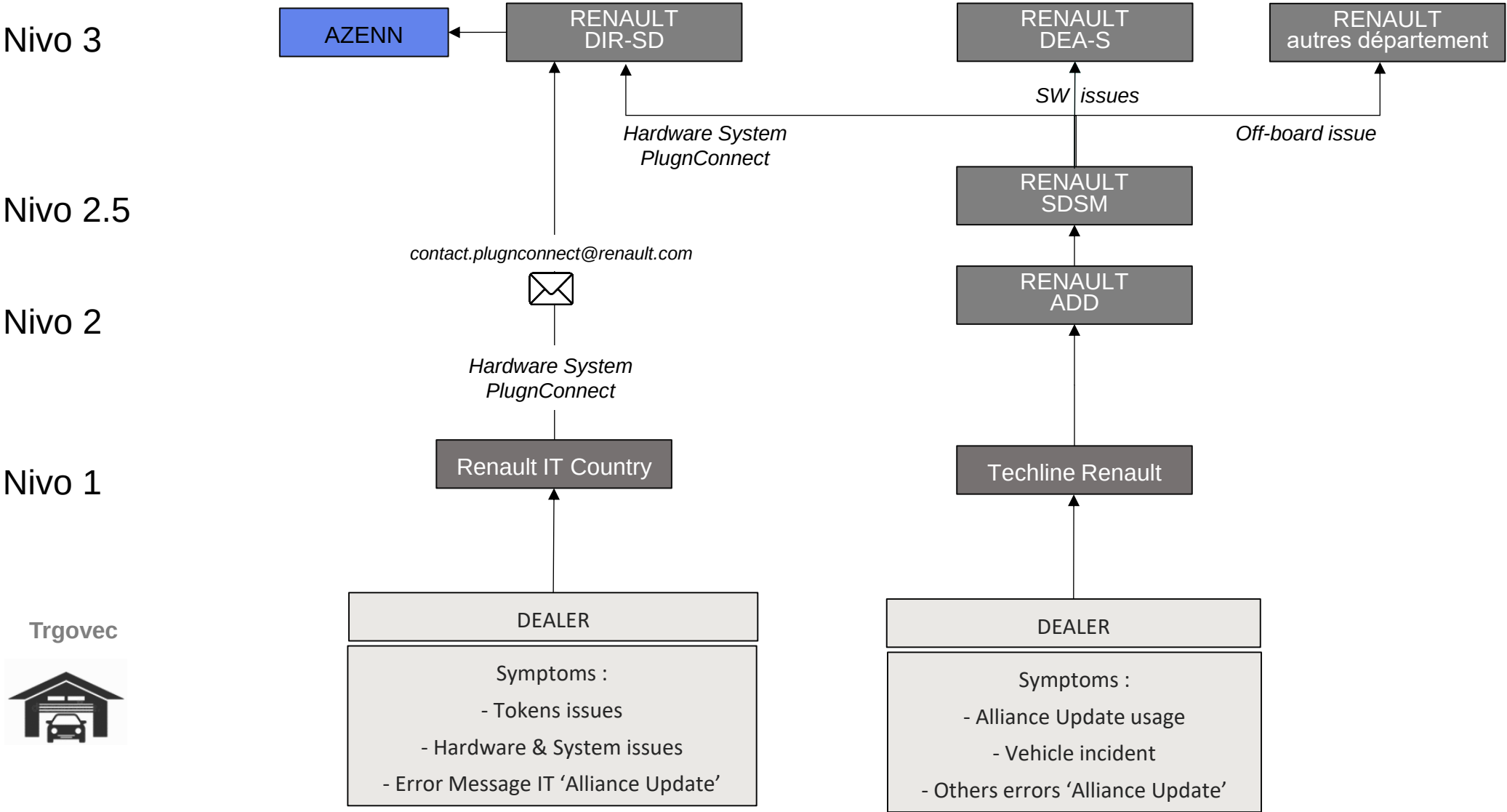
06

PLUG'N CONNECT **SRV**

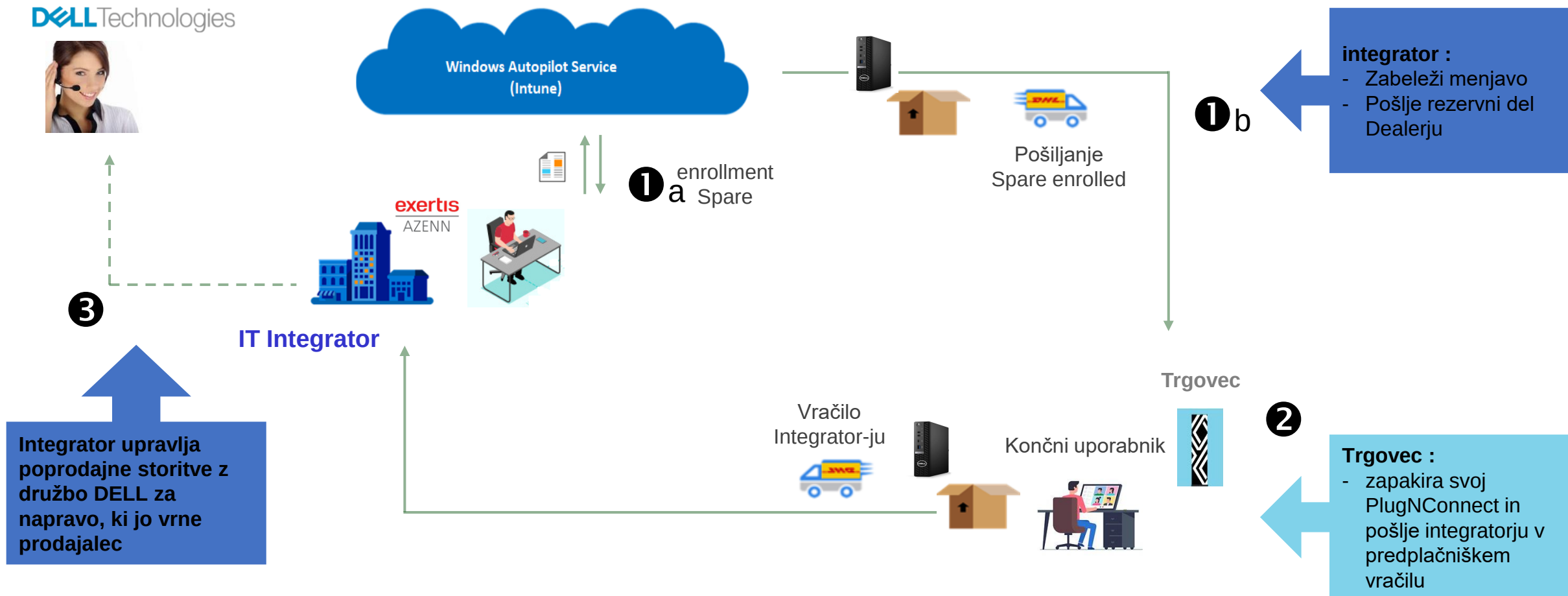
ESKALACIJA TEŽAV
POMOČ



ESKALACIJA TEŽAV



Proces poprodaje / Zamenjava





RCG

Hvala

Za vsa vprašanja



contact.plugnconnect@renault.com